

## TSS COVID-19 Policy

*If the swimmer or parent/caregiver is sick or has cold, flu, or Covid-19 symptoms,  
please stay at home and do not come to swimming.  
Please follow basic hygiene practices prior to  
coming to swimming, e.g. washing hands.  
Thank you for your co-operation.*

### NZ Govt. Covid Protection Framework 'Red' Status (CPK Traffic Light System)

TSS are able to teach swimming lessons at the Omokoroa No.1 School outdoor pool while the NZ govt. CPK Traffic Light System is at 'Red' status. We work closely with, and communicate regularly with, the school principal to agree and adhere to service provider regulation requirements as follows in relation to TSS swimming lessons at this venue.

**MOE - Education Outside the Classroom (EOTC) at Omokoroa No.1 School:** Swimming classes are an inter-school, curriculum-related, physical education activity/service gathering. (They are neither an event, sport, or cultural activity.) As such, TSS gathering numbers are restricted to 25 TSS persons at the pool at a time (this includes both swimming participants and spectators (parents/caregivers) and excludes the TSS instructors (workers)). No child can be excluded from an EOTC experience based on vaccination status. As a service provider, TSS ensures that staff delivering the service at the pool are vaccinated.

**Parents/Caregivers:** A maximum of one parent/caregiver can be at the pool watching the child swimming, they are considered an 'essential visitor' for the children (no non-essential visitors onsite.) TSS swimmers' parents/caregivers are asked to please observe physical distancing from other TSS swimmers and non-TSS gatherings/families while in the pool area and to wear a mask on the school site, to also help meet CPK and school regulations. Thank you.

**Swimmers:** There are no requirements for physical distancing while participating, and you do not need to wear a mask when taking part.

**Pool access:** The school displays it's QR code poster at the pool gate.

Thank you for your co-operation.

### NZ COVID-19 Level 2

If there is a COVID-19 lockdown, we are unfortunately not permitted to offer swimming until returning to Level 2, and then only with parent/caregiver written consent (email will suffice), and as per the swim venue constraints outlined below.

### Make-up Classes

In our current COVID-19 environment, I want to assure you that if you book and pay for lessons for your children and the pool is closed due to a COVID-19 lockdown or an individual's mandatory, COVID-19 related isolation period, you will receive all the make-up lessons that you missed during these periods. In the case of the latter, please email to notify us at the beginning of the isolation period to qualify for these make-up lessons. We do not give refunds.

If you choose to keep your child(ren) away from swimming lessons due to COVID-19 please be sure to send us an email, in advance, stating that your child(ren) won't be attending their swimming lessons specifically due to COVID-19. When you feel comfortable to have your child(ren) swimming again, we will then honour all make-up lessons that are due to them. (This email is essential for TSS to help manage the impact to the business, and required in advance, to qualify.)

We will not be offering any additional make-up lessons during COVID-19 level one (other than any already owed from levels 4, 3, and 2).

## TSS Swim Venues

Please note the following regarding our swim venues and COVID-19/Traffic Light system impacts:

- **The Number One school pool venue (Omokoroa) does NOT require a vaccine pass (as at Dec 2021), however, masks and 2m distancing are requested by this venue.**
- **The Toi Ohomai pool venue (Windermere) requires a vaccine pass (as at Dec 2021) for everyone entering the pool complex over the age of 12 years and 3 months (e.g. all parents, caregivers, swimmers)**
  - we apologise for this constraint due only to the current NZ government's Covid Traffic Light system
  - if this constraint affects you, TSS would like to offer our customers, clients, swimmers, families the following potential alternative options for your consideration:
    1. for parents/caregivers without a vaccine pass and with TSS swimmers under the age of 12 years 3 months, your child is still able to swim if:
      - a) you drop-off/pick-up your child at reception - if your child is able to walk unsupervised to and from reception and the pool, toilet, and changing rooms (please note: you are still able to watch your child from outside the fence if you wish, again, our apologies)
      - b) you would like to switch venues to the Omokoroa No.1 school pool (see above)
      - c) you arrange for a family member/friend/carer with a vaccine pass to drop-off/pick-up your child and support them at this pool
    2. for adult lessons please contact us if you are interested in your lesson being held at Pilot Bay, Mt Maunganui, to determine whether we can help with a mutually feasible day/time or not

We look forward to teaching your children again when you are happy for them to resume swimming lessons. If you have any further questions, please feel free to email or call us.

Thank you for your understanding as we all navigate these uncertain times together.

Andrea Sinden - NZSCTA

**Founder/Head Coach**  
**Tauranga Swim School**

Ph: 07 544 2141

Mob: 027 286 8506

Email: [info@taurangaswimschool.co.nz](mailto:info@taurangaswimschool.co.nz)

Web: [www.taurangaswimschool.co.nz](http://www.taurangaswimschool.co.nz)